

Sony Europe Ltd  
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Sony Video Security system integrators

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Dear system integrators

**RE: Notice regarding Network Camera Security Enhancement**

Thank you for using Sony products.

This notice is to inform customers using our network cameras of the release of a firmware update which enhances the network security of the cameras. Please read the below carefully and update your network camera with the latest Firmware for safe use.

**Relevant Network Cameras and released Firmware versions**

Model names	Released firmware version
SNC-CH115, SNC-CH120, SNC-CH160, SNC-CH220, SNC-CH260, SNC-DH120, SNC-DH120T, SNC-DH160, SNC-DH220, SNC-DH220T, SNC-DH260, SNC-EB520, SNC-EM520, SNC-EM521, SNC-ZB550, SNC-ZM550, SNC-ZM551	Ver.1.86.00

SNC-EP550, SNC-EP580, SNC-ER550, SNC-ER550C, SNC-ER580, SNC-ER585, SNC-ER585H, SNC-ZP550, SNC-ZR550	Ver.1.86.00
SNC-EP520, SNC-EP521, SNC-ER520, SNC-ER521, SNC-ER521C	Ver.1.86.00
SNC-CX600, SNC-CX600W, SNC-EB600, SNC-EB600B, SNC-EB602R, SNC-EB630, SNC-EB630B, SNC-EB632R, SNC-EM600, SNC-EM601, SNC-EM602R, SNC-EM602RC, SNC-EM630, SNC-EM631, SNC-EM632R, SNC-EM632RC, SNC-VB600, SNC-VB600B, SNC-VB600B5, SNC-VB630, SNC-VB6305, SNC-VB6307, SNC-VB632D, SNC-VB635, SNC-VM600, SNC-VM600B, SNC-VM600B5, SNC-VM601, SNC-VM601B, SNC-VM602R, SNC-VM630, SNC-VM6305, SNC-VM6307, SNC-VM631, SNC-VM632R, SNC-WR600, SNC-WR602, SNC-WR602C, SNC-WR630, SNC-WR632, SNC-WR632C, SNC-XM631, SNC-XM632, SNC-XM636, SNC-XM637	Ver.2.7.2

### **Firmware improvements**

The update enhances the Network Security of the products listed above.

**Firmware update procedure**

Go to [pro.sony.eu/videosecurity](https://pro.sony.eu/videosecurity) and visit the product page of the relevant product page, open the 'support' tab and select the "Software/Drivers" section tile. You can download the latest firmware file and upgrade manual from the Firmware page linked there or visit <https://www.pro.sony.eu/pro/article/sony-new-firmware-for-network-cameras>.

Should you have any questions, please don't hesitate to contact us.

Acknowledgment: We would like to thank SEC Consult for their support in helping to enhance the network security of our cameras.

Yours sincerely,

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